

Mac OS X 10.7.x (Lion) support compatibility matrix	Driver release schedule	Mac OS X 10.6.x (Snow Leopard)	Tentative level support for Mac OS X 10.7.x (Lion)	Official level support for Mac OS X 10.7.x (Lion)
Printer Languages				
UFR II / UFR II LT Printer Driver v2.24	Available	●	N/A *1	N/A
UFR II / UFR II LT Printer Driver v2.25	Available	●	● *5	-
UFR II / UFR II LT Printer Driver v2.30	From Oct or Nov	●	-	●
UFR II Printer Driver v2.02 (for MF8000/8300)	Available	●	N/A *1*4*6	N/A
UFR II Printer Driver v2.03 (for MF8000/8300)	Available (21-July)	●	●	-
UFR II Printer Driver v2.04 (for MF8000/8300)	From Oct or Nov	●	-	●
PCL				
PS PPD File v3.10 for Mac OS X	Available	●	●	-
PS PPD File v3.15 for Mac OS X	From Oct or Nov	●	-	●
PS Printer Driver for MacOSX v3.30	Available	●	N/A *1*4*6	N/A
PS Printer Driver for MacOSX v3.31	Available	●	●	-
PS Printer Driver for MacOSX v3.40	From Oct or Nov	●	-	●
Fax Driver for MacOS X v3.40	Available	●	N/A *1*4*6	N/A
Fax Driver for MacOS X v3.41	Available	●	● *2	-
Fax Driver for MacOS X v3.50	From Oct or Nov	●	-	●
Mac CAPT Printer Driver Ver.3.35	Available	●	N/A	N/A
Mac CAPT Printer Driver Ver.3.36	Available (21-July)	●	●	-
Mac CAPT Printer Driver Ver.3.40	From Oct or Nov	●	-	●
Mac Scan Driver Ver.1.30/1.40	Available. FIGS will be available shortly	●	● *2*3	-
Mac Scan Driver Ver.1.50	From Oct or Nov	●	-	●
EFI Fiery PS driver (current version)	Available	●	N/A *4	N/A
EFI Fiery Express Driver *7	1 month after Lion is released	●	●	-
EFI Fiery PS driver (updated version) *8	3 months after Lion is released	●	-	●
CR Server A7000 V2.1 (current version)	Available	●	● *9	N/A
CR Server A7000 V2.1 (updated version)	TBC (Update plan will be announced 1 month after Lion is released)	●	-	●

● : supported
 N/A : not available / not recommended
 * : Note

- *1) [Please check Restriction1 sheet](#)
- *2) [Please check Restriction2 sheet](#)
- *3) [Please check Restriction3 sheet](#)
- *4) [Please check Restriction4 sheet](#)
- *5) [Please check Restriction5 sheet](#)
- *6) [Please check Restriction6 sheet.](#)

*7) A common driver "Fiery Express Driver" will be released as temporary solution. The driver allows to perform basic print functions only.

*8) The official support driver is released for the following servers. The release schedule is TBC.

- imagePRESS Server A3200/2200/1200 v1.0
- imagePRESS Server A3100/2100/1100 v1.0
- imagePRESS Server Q2 v2.0
- imagePRESS Server T1 v2.0
- ColorPASS-GX300 v2.0
- ColorPASS-GX300 v1.0
- ImagePASS-A1 v1.01
- ImagePASS-B1 v1.01
- ColorPASS-GX200 v1.0
- imagePASS-H1/Color Printer Network Unit-H1 v2.0
- imagePASS-J1 v1.1/Color Printer Network Unit-J1 v1.1
- imagePASS-C2 v1.0/Color Printer Network Unit-C2 v1.0
- imagePASS-F2 v1.0/Color Printer Network Unit-F2 v1.0
- imagePASS-G1 v1.0/Color Printer Network Unit-G1 v1.0
- imagePRESS Server J200/J100 v1.21
- imagePASS-U1 v1.1
- imagePASS-S2 v2.01/Network Multi-PDL Printer Unit-S2 v2.01
- imagePASS-S1 v2.1/Network Multi-PDL Printer Unit-S1 v2.1

*9) PPD (only basic printing function) is available by installing JavaRuntime into OS X and disable "Enable Enhanced User Interface".

Restriction 1

Symptom

Error log continues to be output to system log when the user prints a job.

Affected Driver

UFR II v2.00-v2.02

PS v2.00-v3.30

FAX v2.00-v3.40

Detailed Symptom

This issue occurs when the user prints a job from Preview or TextEdit application.

User Workaround

Please contact our support (via phone or web form) or a Canon Authorised Service Provider.

Recovery Plan

This issue has been fixed in the UFR II v2.03, PS v3.31 and FAX v3.4 (expected in Oct or Nov).

Restriction 2

Symptom

Unable to close an alert dialog if it is displayed on the scanner driver.

Affected Driver

MF ScanGear and Toolbox v1.00 - v1.40

Detailed Info.

The message dialog "Data size is over 100MB" is displayed when the user sets parameters of MF. If this dialog is displayed, the user cannot close it.

Note that the user can close the message dialog when the user clicks on the START button in the ScanGear UI from MF Toolbox.

Also, there is no issue when the user opens MF ScanGear UI from MF Toolbox.

User Workaround

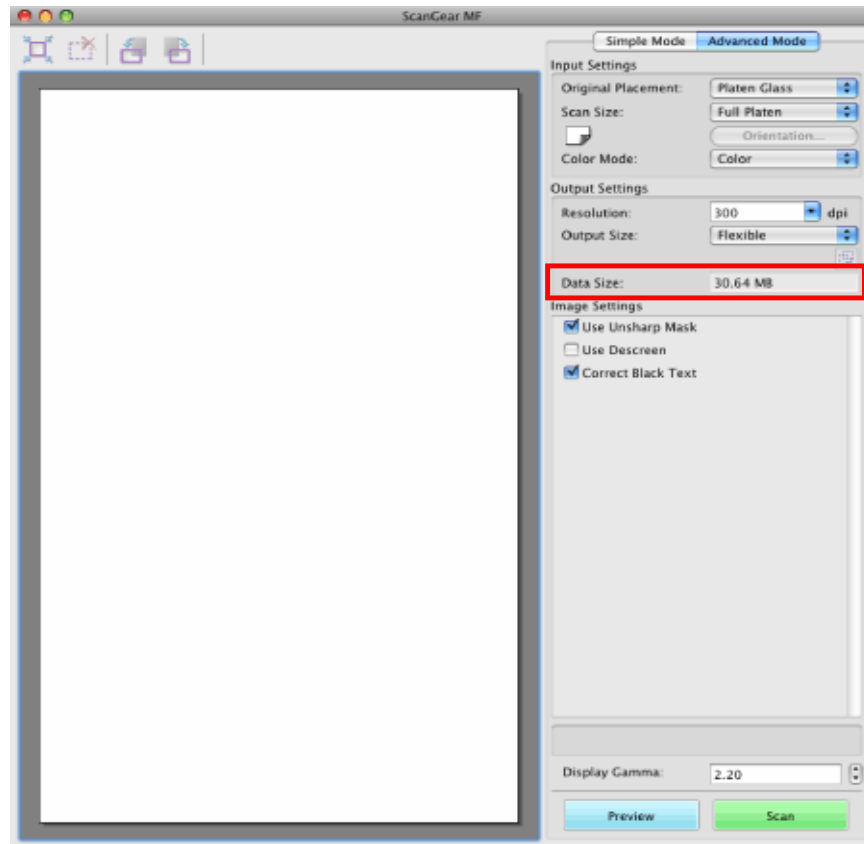
[When unable to close the dialog]

Select the Force Quit menu from the Apple menu to quit the scanning application.

[How to set scanning parameters so that the alert dialog will not be displayed]

When setting the scanning parameter on the MF ScanGear Advanced Mode, set the Scan Size, Color Mode, and Resolution so that the Data Size (following red frame) does not exceed 100MB.

When the scanning size exceeds 100MB, the size value will be changed to red.



Recovery Plan

This will be fixed in the MF ScanGear v1.50 (Nov. 2011 release).

Restriction 3

Symptom1

Network scan registration sometimes fails.

Symptom2

The Network Scan Setting dialog sometimes is not shown.

Affected Driver

MF ScanGear and Toolbox v1.00 - v1.40

Detailed info Symptom1

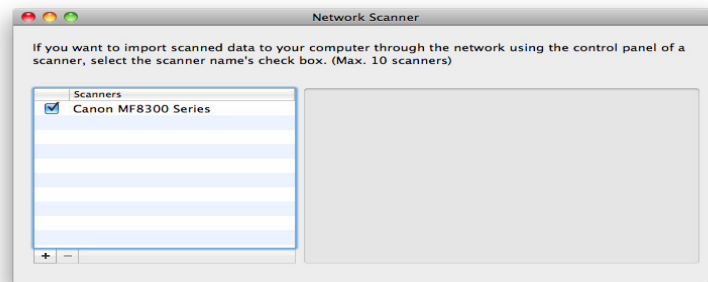
The following dialog is shown by selecting the Network Scanner menu from Network Scanner Settings menu of MF Toolbox.

Symptom 1 sometimes occurs when the user adds or deletes the device in this dialog.

When the user adds the new device, the application registers the host Macintosh information to the device for push scanning. This registration sometimes fails.

When the user deletes the registered device, the application deletes the host Macintosh information from the device. This deletion sometimes fails.

Also Symptom 2 sometimes occur when symptom 1 occurs.



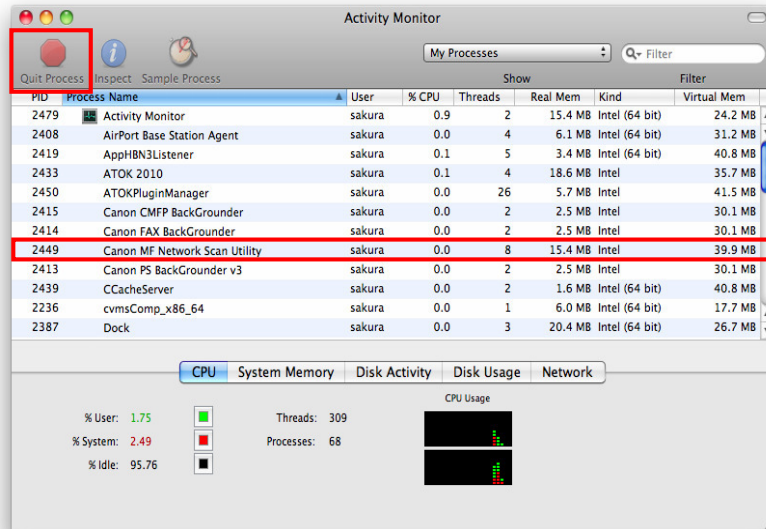
Detailed info Symptom2

When the user selects Network Scanner Settings menu from MF Toolbox menu, the Network Scanner dialog sometimes will not be displayed.

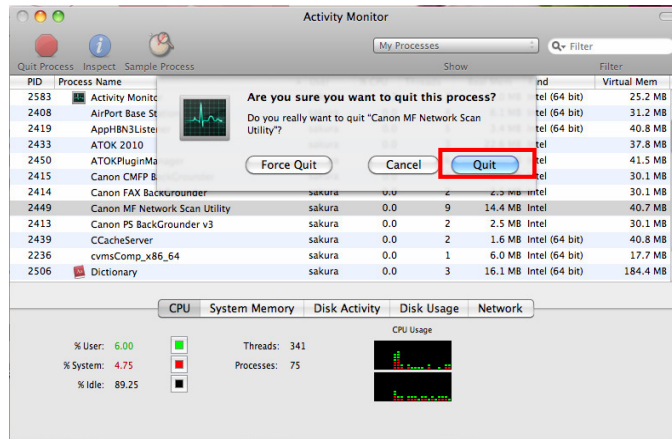
User Workaround

Following steps show the user workaround for both the symptom 1 and 2.

- 1) Quit MF Toolbox
- 2) Open the Finder and Launch Activity Monitor application. The application can be found in Application -> Utility folder.
- 3) If "Canon MF Network Scan Utility" exists in the process name list, select it and click on the Quit Process icon button.



- 4) Click on the Quit button when the following confirmation dialog box is displayed.



- 5) Launch MF Toolbox.
- 6) Perform the Network Scanner Setting again.

Recovery Plan

This will be fixed in the MF ScanGear v1.50 (Nov. 2011 release)

Restriction 4

Symptom

Unable to print when printing from the print queue registered using the IPv6 address.

Affected Driver

UFR II v2.00-v2.02

PS v2.00-v3.30

FAX v2.00-v3.40

Detailed Symptom

The user can specify IPv6 address for the destination address on the OS X Lion.

The print job is not sent to the printer when the print queue is registered using the IPv6 address.

User Workaround

There is no workaround if the device does not support Bonjour.

Register a print queue if the device supports Bonjour.

Refer to the install guide documentation for registering the print queue using Bonjour.

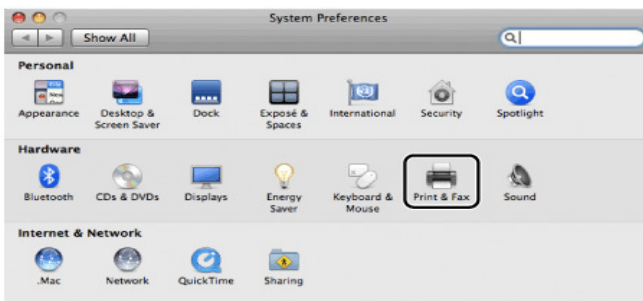
Recovery Plan

This will be fixed in the UFR II LT v2.30, PS v3.40 and FAX v3.50 (Nov. 2011 release)

(Excerpted Bonjour connection part from the install guide)

1.

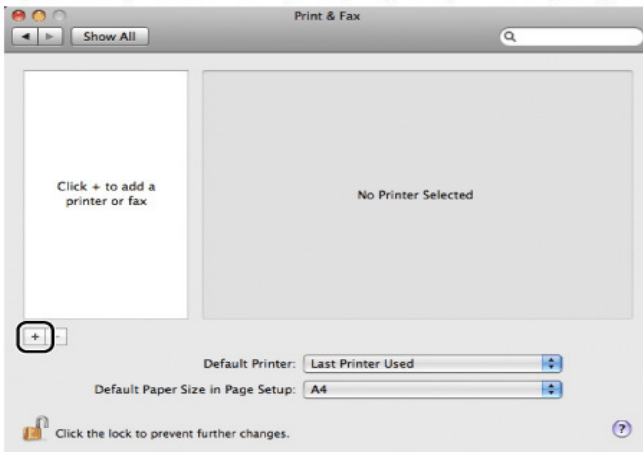
Open [System Preferences] → click [Print & Fax].



2.

Click the [+] icon.

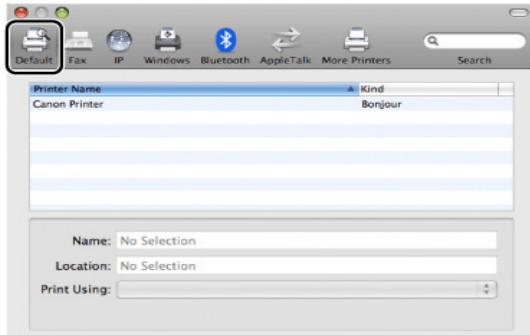
If you are using Mac OS X 10.4.x, click [Print] in the [Print & Fax] dialog box to display the [Print] pane → click the [+] icon.



The printer registration dialog box is displayed.

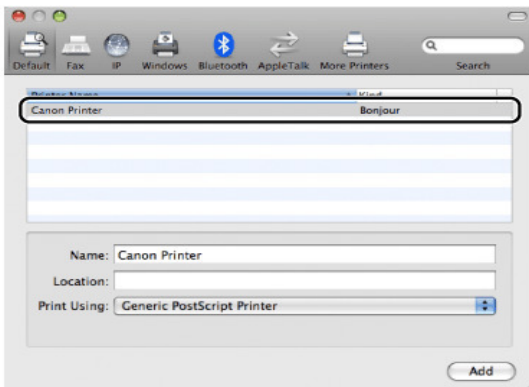
3.

Click [Default] or [Default Browser].



4.

Select the printer you are going to use.

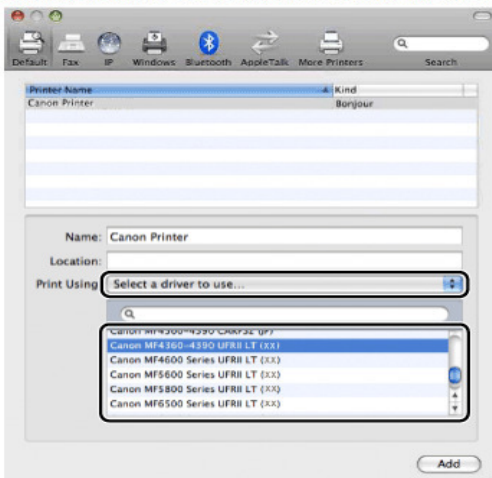


5.

If the printer driver corresponding to the printer you are using is not automatically selected in [Print Using], select [Select a driver to use] → select the printer driver corresponding to the printer model you are going to use from the list.

If you are using Mac OS X 10.4.x, select [Canon] from [Print Using] → select the printer driver corresponding to the printer model you are going to use.

If you are using Mac OS X 10.6.x, select the printer driver corresponding to the printer model you are going to use from the list.



NOTE

For the driver name corresponding to your printer, see "Supported Canon Products."

6.

Click **[Add]**.

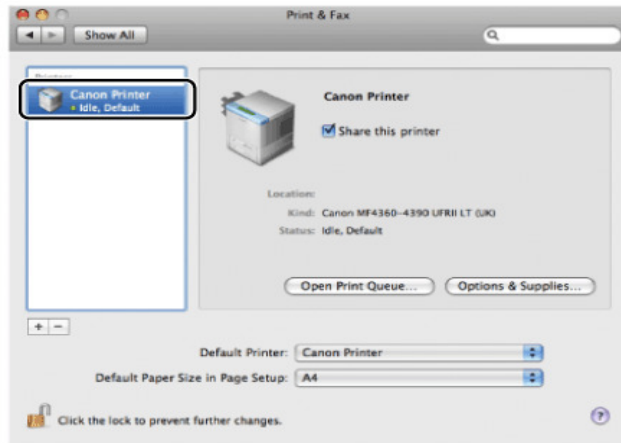
The option settings dialog box is displayed.

NOTE

- If you intend to select unidirectional printing, you must configure the options installed in the printer you are using. You can change the option settings after registering the printer.
- For details about how to determine the communication method, see "[Communication Methods \(Unidirectional and Bidirectional Printing\)](#)," and for details about the option settings, see "[Setting Up the Printer Configuration](#)."

7.

Confirm that the printer has been added in the **[Printing]** pane of the **[Print & Fax]** dialog box → close the **[Print & Fax]** dialog box.



NOTE

- Confirm that the driver name corresponding to your printer is displayed beside **[Kind]** on the right-hand side of the **[Print & Fax]** dialog box.
- For the driver name corresponding to your printer, see "[Supported Canon Products](#)."

Restriction 5

Symptom

User cannot print a job from some application.

Affected Driver

UFR II v2.00-v2.25

Detailed Symptom

Print dialog does not appear when the print menu is selected on the Preview and TextEdit application.

User Workaround

Select the Force Quit menu from the Apple menu and quit the application. Use the substitute application. Adobe Reader can print PDF instead of Preview application. Different text editor can print text file.

Recovery Plan

This will be fixed in the UFR II v2.30 (Nov. 2011 release)

Restriction 6

Symptom

User can no longer print a job after updating (overwrite install) OS X Lion.

Affected Driver

UFR II LT v2.00-v2.02

PS v2.00-v3.30

FAX v2.00-v3.40

Detailed Symptom

After updating (overwrite installing) OS X Lion, the print queue remains.
The user cannot print a job with the remained queue.

User Workaround

First delete the print queue.

Then reinstall the printer driver and re-register the print queue to OS X Lion.

Print queue deletion step is shown below.

Recovery Plan

This will be fixed in the UFR II v2.40, PS v3.50 and FAX v3.60 (March 2012 release).

(Excerpted Print queue deletion part from the install guide)

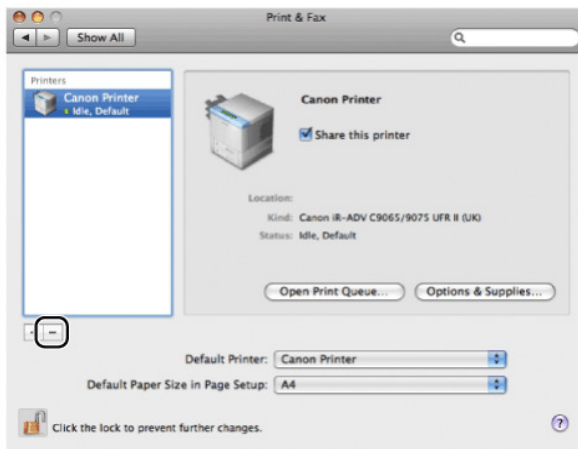
1.

Open [System Preferences] → click [Print & Fax].



2.

Select the printer you are using → click [-] icon.



If you are using Mac OS X 10.4.x, click [Printing] to open the [Printing] pane.

NOTE

Delete all print queues set from the driver you are deleting.